e-KYC Mobile App

e-KYC App is a AADHAR based Mobile SIM activation and Customer Agreement Form (CAF) handling software package for new prepaid connection activation. The delays associated with collection of CAFs from Channel partners and Televerification process for activation of SIM are removed thereby increasing the speed of activation.

The proposed e-KYC App will allow capturing of Aadhar based subscriber data at POS along with additional information which are mandatory for CAF. Then CAF will be available online to CSC for verification and further activation.

e- KYC App is user friendly, efficient, safe and supports all Android smart phones. This makes the complete process hassle free and allows immediate activation of SIMs.

App Downloading procedure :

The link required for downloading the App will be sent through SMS to all Retailer / Franchisee / CSC. The App will be downloaded after selecting the link and validating the POS through ctopup number by random OTP.

Work Flow in e-KYC App :

A. <u>User Interface :</u> The work flow in e- KYC App is a kind of Step by Step navigation / Wizard. It has the following steps

    1. Authentication :

Access will be allowed on authorized CTOP Number of Retailer / Franchisee / CSC. The POS need to access the E-KYC App from their master CTOPUP mobiles. It will be authenticated by OTP for first time. Next time onwards login in to the App will be based on the Aadhar authentication only.

    2. Mobile Number / SIM Selection:

After successful authentication, Mobile number can be selected from CYMN / Fancy Numbers list and SIM from the POS inventory as per requirement.

    3. CAF Entry:

The customer Aadhar number will be entered and validated with the Aadhar server. After successful validation the declaration of the agent will be taken and the declaration of the customer will be shown and validated with Aadhar server. Then the customer details received from the Aadhar server will be captured into Sancharsoft. The message "Your CAF has been submitted successfully" will be shown with e-KYC CAF number.
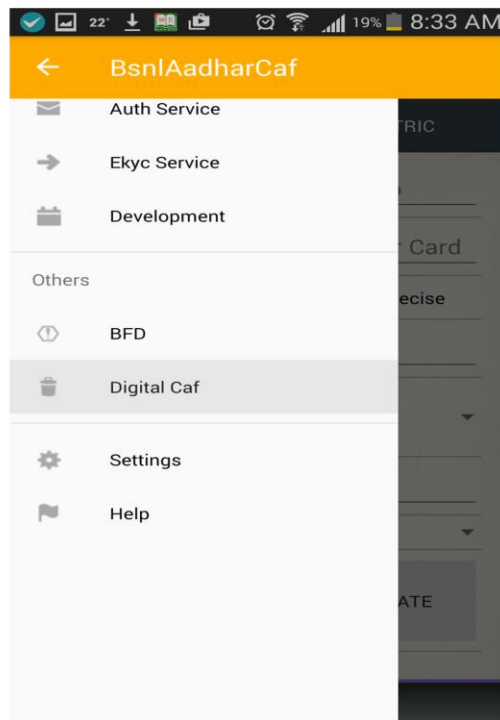
B. <u>Activity at CSC level:</u>
    The CAF will be shown to the concerned CSC through Sancharsoft for validation. Successfully validated CAF will be sent to billing for Activation.
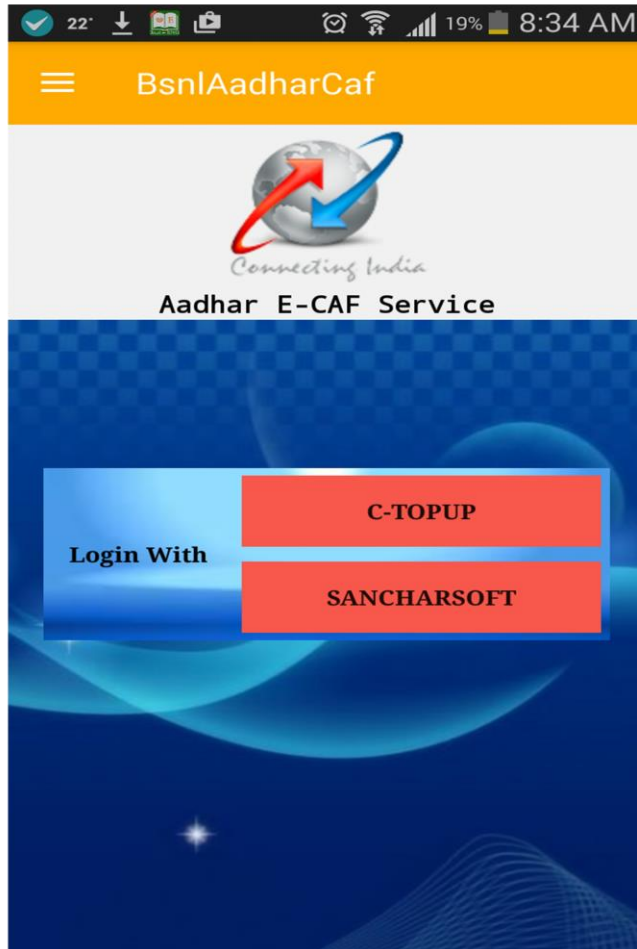
Ekyc-Ecaf WorkFlow

- ✓ Home Screen
- ✓ Agent Authentication
- ✓ Stock Validation
- ✓ Customer Ekyc Details Retrival
- ✓ Activation of Sim with Customer Concent
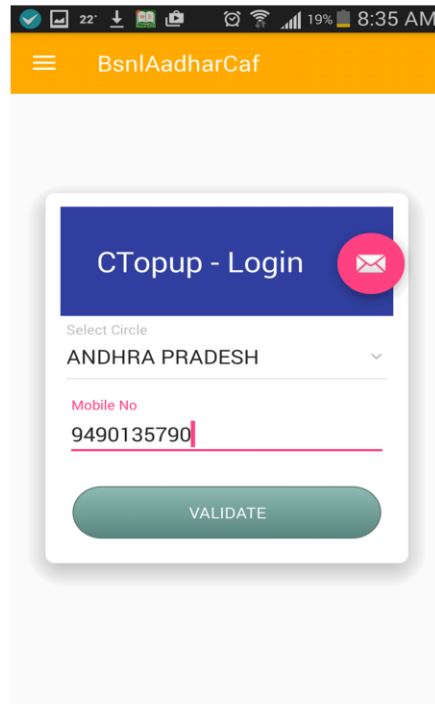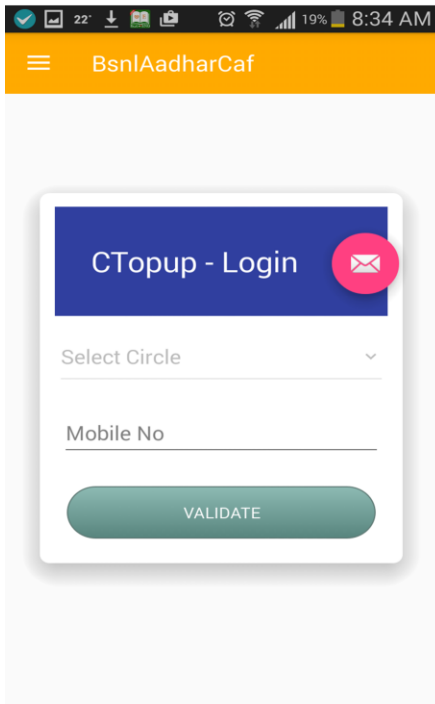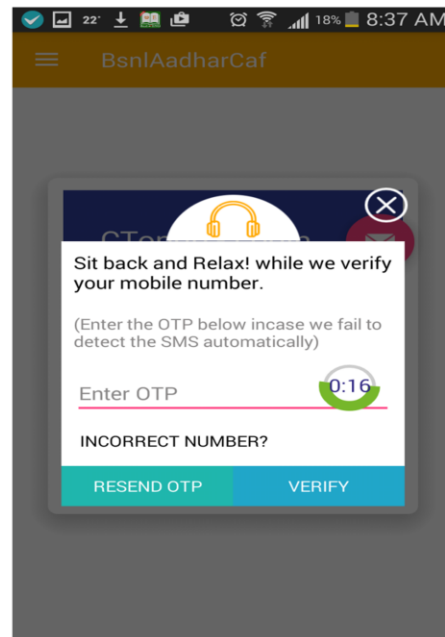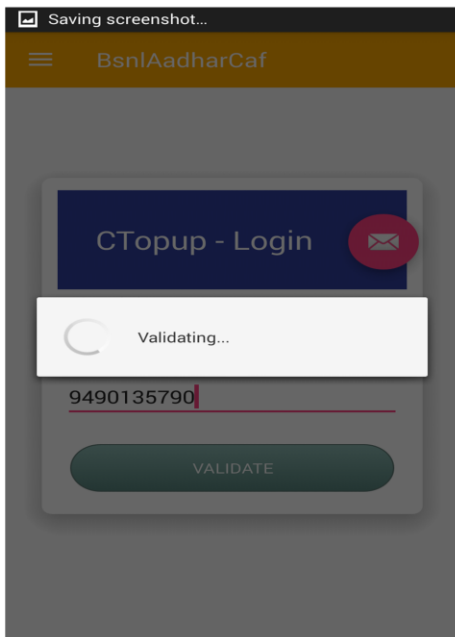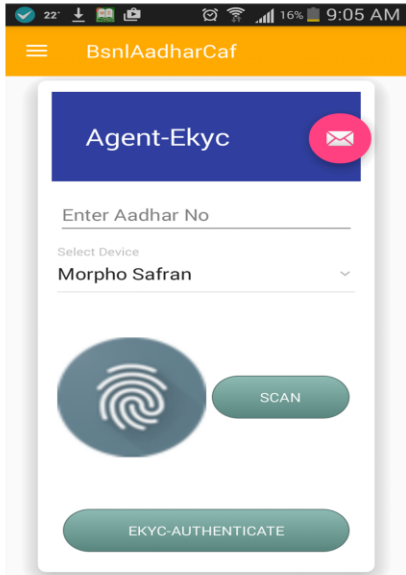
Navigation Menu

Home Screen
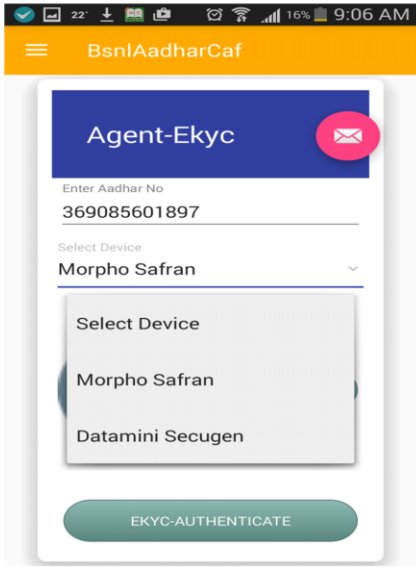
C-TOPUP Login Screen

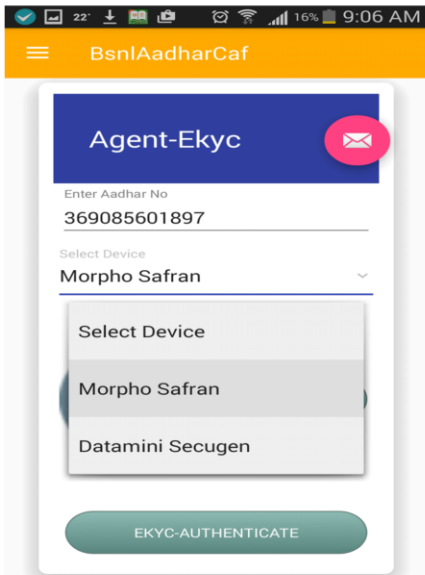# C-TOPUP Login Validation
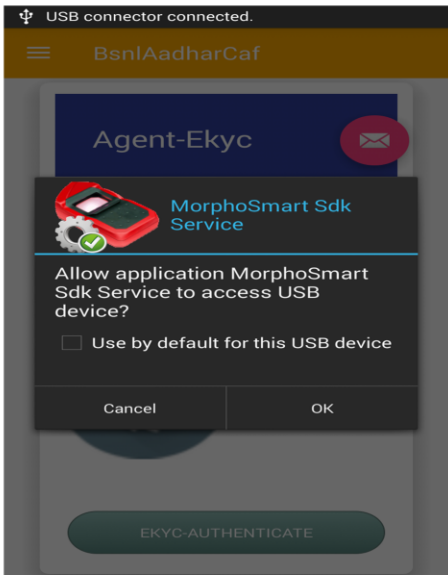
C-TOPUP Agent Ekyc

Agent Aadhaar Registration

Finger Print Device Selection

CTOPUP Agent EKYC Registration To BSNL Sancharsoft (One time Process)
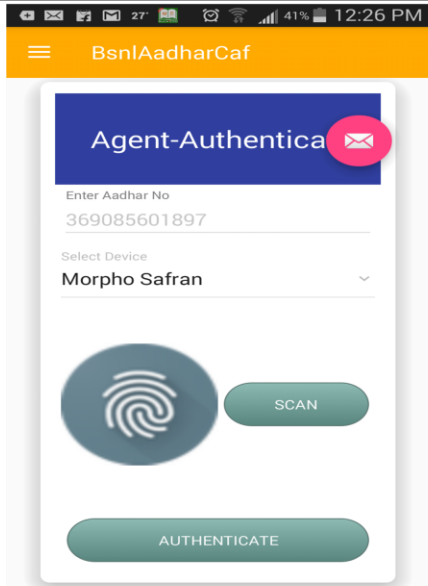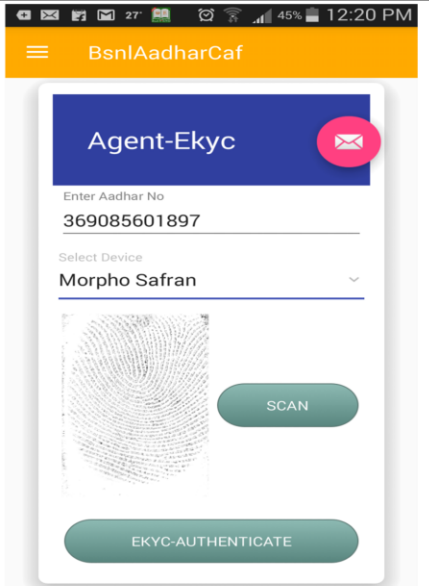
Agent Ekyc-Biometric Device

Available Device Selection

Finger Print Device Permission

Finger Print Device Selection(Dynamic Driver) ,Mini USB Connection to Mobile
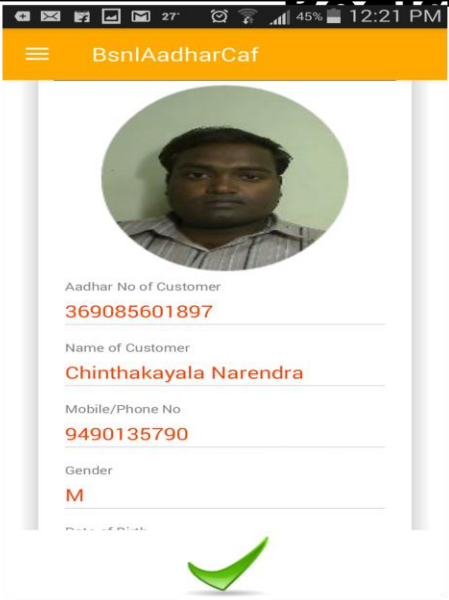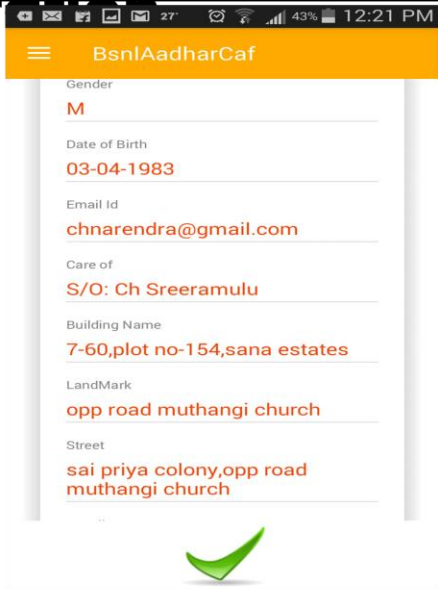
Agent Ekyc-Biometric SCAN

Agents Biometric Scan

Agent Finger Print Image

Agent Finger Print Image and Data received on placing Finger on Scanner
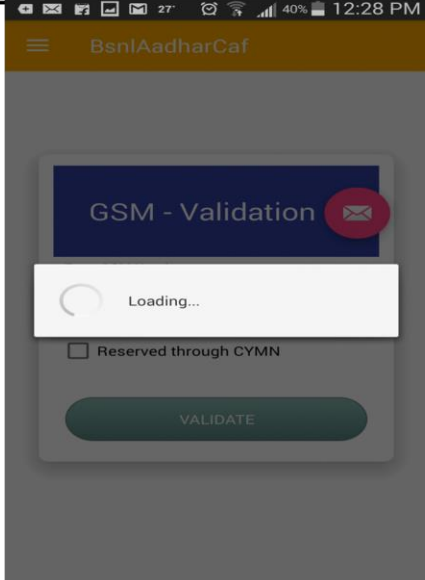
Agent Ekyc-Details
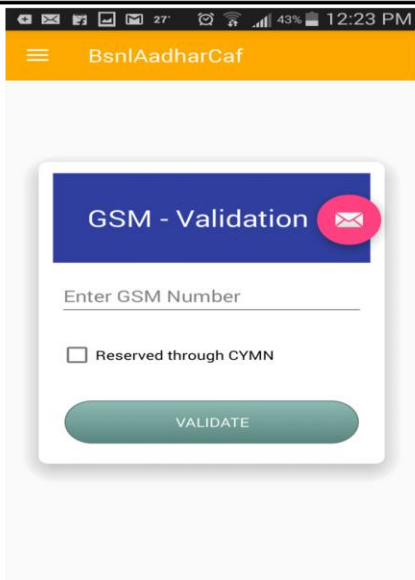## Registration

Agents Ekyc Details with Photo

Agent Ekyc Address Details

Agent Ekyc Details Received from Aadhaar and Registration to Sancharsoft
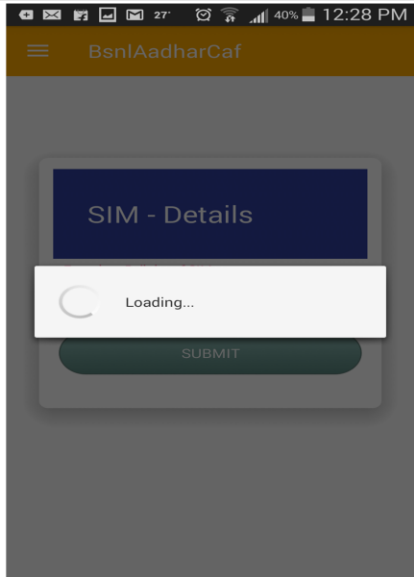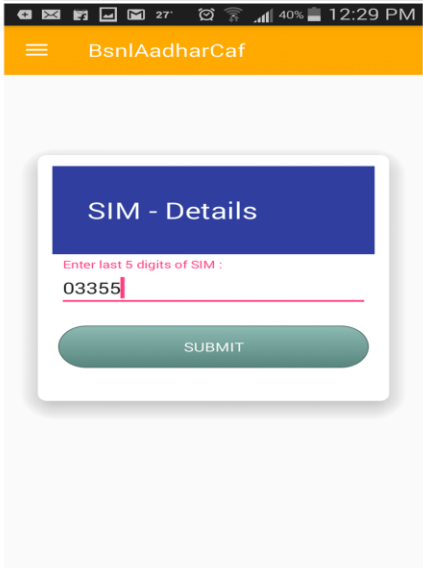
Agent Stock Mobile Validation

| Agents Paired /CYMN Mobile Stock | Stock Mobile No. Validation |

Agent Paired Mobile Stock/Customer CYMN Mobile with PIN Validation
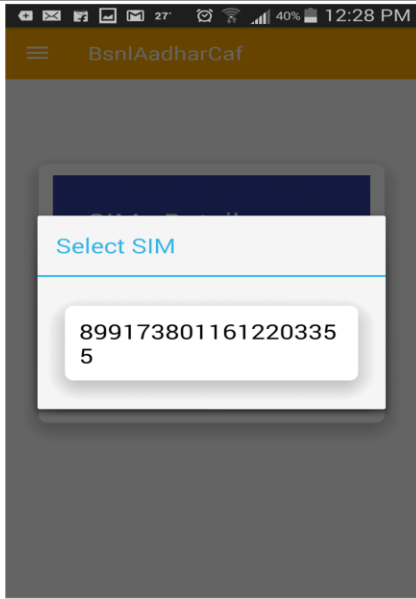
Agent Stock SIM No. Validation

| Agents Paired / Un Paired SIM Stock | Paired/Un-Paired SIM No. Validation |

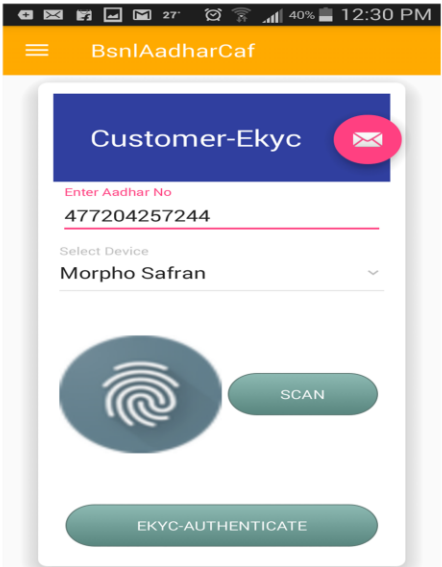Agent Paired SIM Stock/ Un-Paired SIM No. Validation

Agent Stock SIM Selection

Select SIM
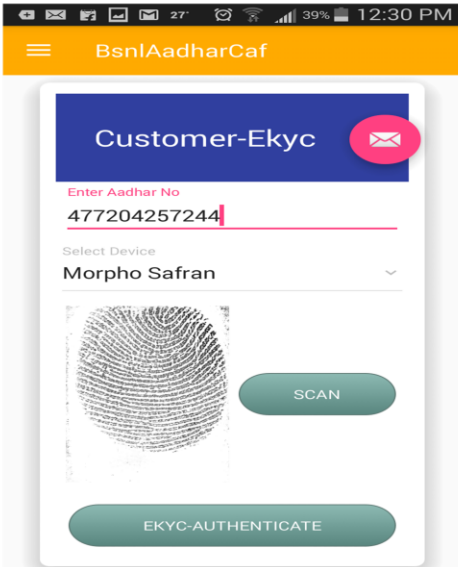
8991738011612203355

Agents Paired / UnPaaired SIM Details

Agent Paired SIM / Un-Paired SIM No. Selection for selling to Customer
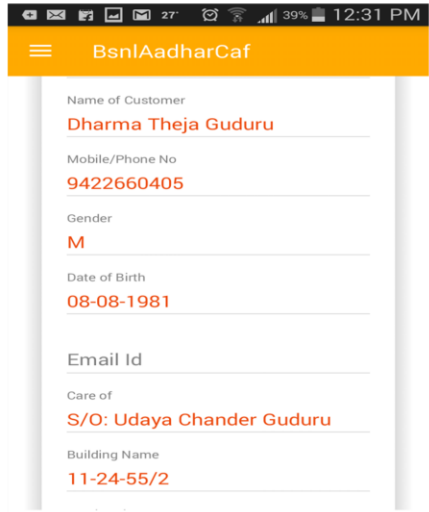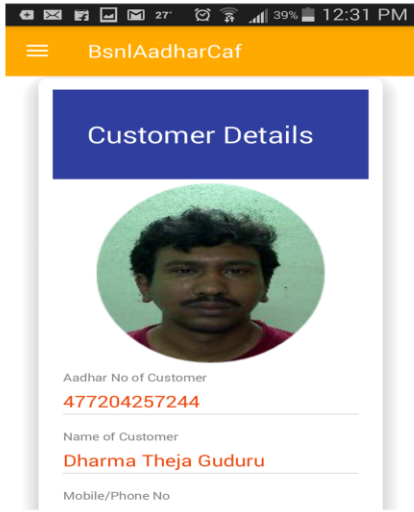
Customer EKYC Fetching

Customer EKYC Request with Biometric

Customer FringerPrint Details

Fetching of Customer EKYC Details Using Aadhar No and FingerPrint Details
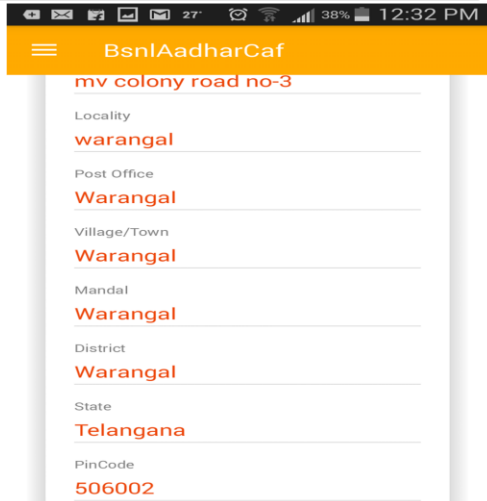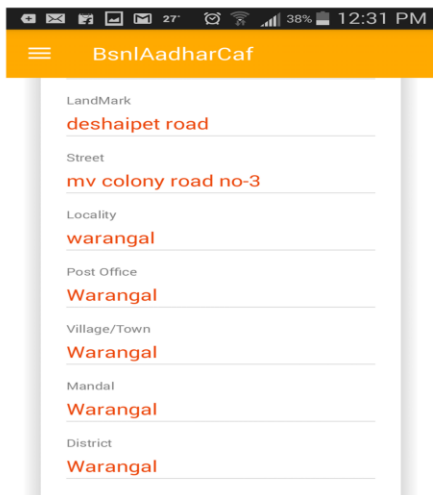
Customer EKYC Details

Customer EKYC Details with Photo

Customer EKYC Identity Details

Customer EKYC Details From Aadhar Server with Photo Identity ,Contact Details
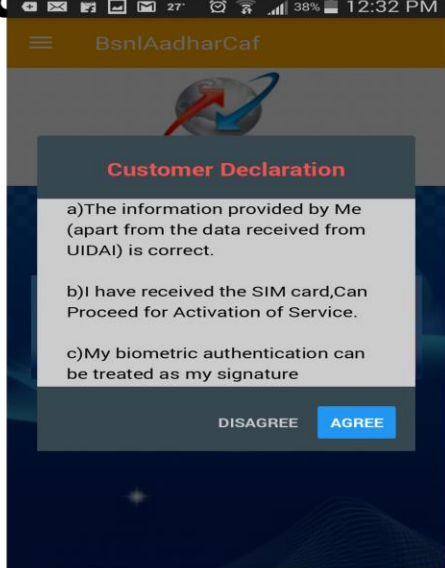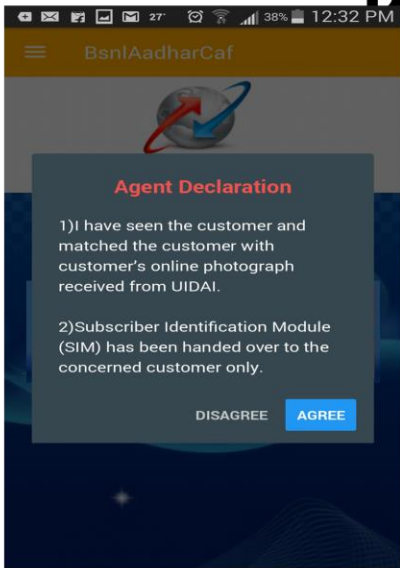
Customer EKYC Address

Customer EKYC Address-1

Customer EKYC Address-2

Customer EKYC Address Details Fetched From Aadhar Server
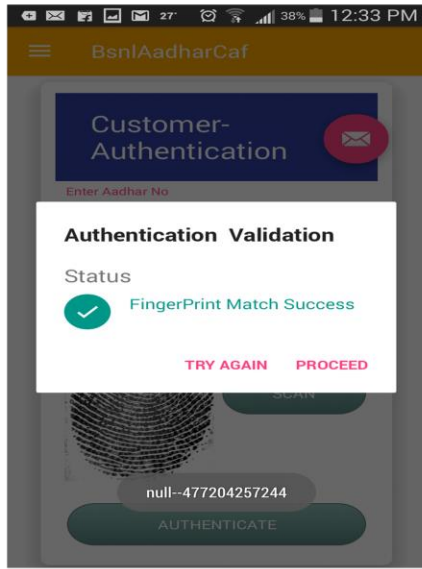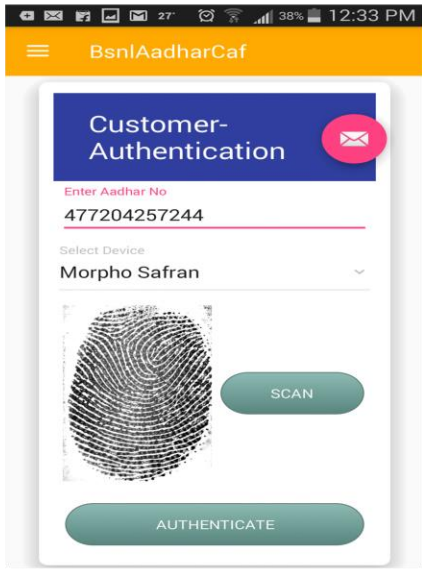
Agent And Customer Declaration

| Agent Declaration | Customer Declaration |

Agent And Customer Declaration Regarding Stock And Customer Details

Customer BioMetric Signature

| Customer Biometric Authentication | Customer Authentication Success |

Customer Biometric Authentication To Accept SIM and Proceed For Activation

CAF submission message

CAF No : **EK14**

SUBMITTED

SUCSESSFULLY